

Unveiling Estonia's digital renaissance

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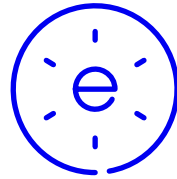
Organisers:

e-Estonia: beyond digital

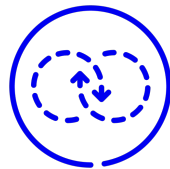
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started with
pain



strong leadership
digital vision

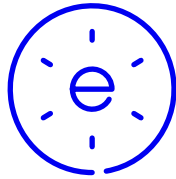


- + digital first strategy
- + citizen centric
- + transparent and seamless

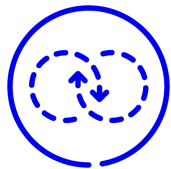
99% online
interoperable
services



living the digital future



strong leadership
digital vision



99% online
interoperable
services

- + digital first strategy
- + citizen centric
- + transparent and seamless



building blocks

innovating for a **future-proof** tomorrow

- + eID
- + interoperability
- + cyber: KSI blockchain, Data Embassy



2nd pain: hitting the limit

nothing should get in the way of a good idea

- + 1st digital nation
- + e-residency — Estonian e-services for every world citizen



110k+ e-residents
30k+ companies

what's next,
Estonia?



a lifestyle shaped
by and for the
people



our children,
grown in a
digital society,
never having
had to visit a
government
office – how
will they
imagine
the future?



welcome to post-digital era

seamless integration of digital services into everyday life

Digitization era
2000 – 2010
e-Government

Enhanced traditional public services online. More efficient information processing.

Digital transformation era
2010 – 2020
Digital Government

End-to-end digital replacement of traditional public services. Whole-of-government approach to service delivery.

Post-digital era
2020 – ...
Personal Government

Citizen-centric digital-first new type of services and capabilities without traditional analogues. Whole-of-society approach to service delivery.

so how do we do it?

common sense

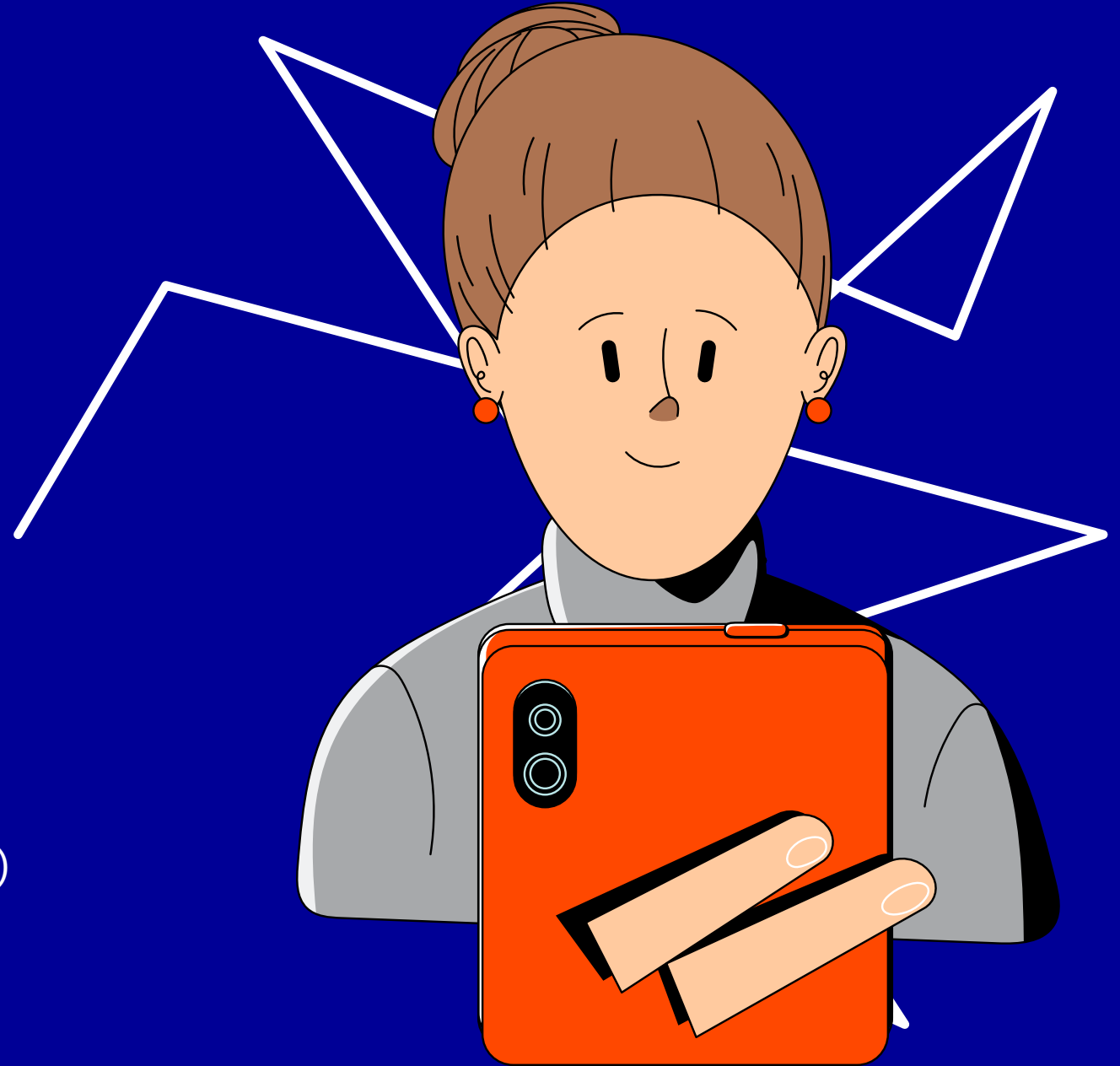
AI



kratt

national AI strategy

- + public-private partnership
- + government initiative
- + 80+ use cases in public sector (2021)
130 use cases (2023)
- + bürokratt



not tech,

you



beyond digital



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